



Mercy

Housing and Shelter Corporation

Affiliate of Community Housing Advocates, Inc.

2021

wfh

working for home.



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basic needs are
essential

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hello.

The work done at Community Housing Advocates and our agencies is not easy, yet it has always been the drive of our employees that sets us apart from other nonprofits- specifically those with the mission to provide basic, essential needs in our community. Our case workers, property teams, administrators, and support staff consistently champion empathy in the way they encounter our clients, contributing towards a culture of mutual respect that allows us to change lives and see the mission of our organization materialize.

Perhaps the greatest virtue that exists at both Mercy Housing and Shelter Corporation and My Sisters' Place, Inc. is resilience: the capacity to recover quickly from difficulties. 2021 has been a year of recovery for both of our organizations, who were met with overwhelming demand for services as the COVID-19 pandemic raged onward. This year, we were resilient on behalf of our clients, and when they needed it, we provided them with the resources to be resilient, so that they could recover from difficulties on their own. We learned not only how to operate without in-house volunteers but how to bring them back safely. We made strides in fundraising from a

distance while also planning, and hosting, a safe and successful Hope and Home Celebration. As COVID case numbers increased and decreased throughout the year, we responded to changing guidelines while never allowing the difficulty or complexity of the situation to suspend our mission. We put resilience on display, and for that I will always be remarkably proud of the work that was accomplished.

While much of the world spent 2021 working from home, we spent 2021 working for home-organizing meetings with clients, facilitating re-housing, sheltering those experiencing homelessness, and advocating for increased support at the state and local levels. The results of our efforts are highlighted in this report, which summarize a year in which our work was more important than ever before. Access to food is critical. Safe places to live are vital. Hope is necessary. And home is essential.

With respect,

Kara A. Capone

CEO, Community Housing
Advocates



mission.

Mercy Housing and Shelter Corporation provides **housing assistance** and **supportive services** to persons who are homeless or at risk of becoming homeless.

Mercy's core values are **respect, compassion** and **responsibility**.

In 2018, Mercy Housing and Shelter Corporation decided to combine its operations with another long-standing Hartford organization, My Sisters' Place, to form Community Housing Advocates, Inc. Mercy Housing and Shelter Corporation continues to operate under its current name and maintains its own separate tax identity and 501(c)(3) status.

our programs.

Mercy Housing and Shelter Corporation provides housing assistance and supportive services to persons who are homeless or at risk of becoming homeless through the following programs:



St. Elizabeth House on Main Street in Hartford offers a residence to those living with HIV/AIDS, women in recovery from substance abuse, adults recovering from a mental health crisis, Veterans and other homeless populations.



The Friendship Center located within St. Elizabeth House is a day shelter and soup kitchen. Breakfast and lunch are offered five days a week and individuals/families have access to the center's comfortable facilities and services, which include: a community food pantry, showers - with access to toiletries and clean clothing, restrooms, personal care items, Wi-Fi and charging station, extended hours beyond mealtime to watch TV, rest, and relax and basic medical screenings provided by graduate student interns. Additionally, Case Managers are available to connect consumers with a wide range of community services including emergency shelter, social services, substance abuse and mental health treatment programs, mainstream benefits, employment, and housing.



The Supportive Housing Program in Greater Hartford and Middletown offers case management and rental assistance to help chronically homeless adults and families, allowing them to remain stably housed.



The Residence at St. Mary's (West Hartford) offers 12 supervised apartments for individuals with mental health disabilities.



Shelter Diversion (Greater Hartford and Middletown) and Rapid Re Housing (Greater Hartford) connect individuals and families with services that help preserve their current housing or assist them in finding housing, thus diverting them from becoming homeless.



In a given year, we provide close to 60,000 meals.



impact.

Over 3,100 homeless and vulnerably housed individuals in the Greater Hartford and Middletown regions were assisted with their housing needs.

Over 57,800 meals provided by St. Elizabeth House and the Friendship Center to people who might have otherwise gone hungry.

Hundreds of volunteers gave of their time to help us serve people breakfast and lunch, orchestrated drives to collect food, toiletries and warm winter clothing, helped beautify our grounds, and performed many other meaningful acts which enriched our clients' lives.

A physical presence was re-established in Middletown, opening an office located at 363 Main Street.

Mercy was awarded funding from Journey Home and Community Health Resources to add eight additional Shelter Diversion and Rapid Re-housing case workers in Greater Hartford. Due to the significant growth of our Shelter Diversion and Rapid Re-housing programs, Mercy relocated these programs from St. Elizabeth House to 117 Wethersfield Avenue in Hartford.

Mercy continued to respond to the ongoing COVID 19 public health crisis. Mercy continued to implement protocols to ensure the safety of our clients and staff and never ceased providing services, ensuring that those who need our essential services continued to receive them.

Because Mercy was able to free up space at St. Elizabeth House, we were able to respond a critical community need. Due to COVID 19 local churches were no longer able to provide cold weather family triage to literally homeless families with children. Mercy offered this service at St. Elizabeth House. This ensured no families with children were sleeping in places not meant for human habitation during the coldest winter months.

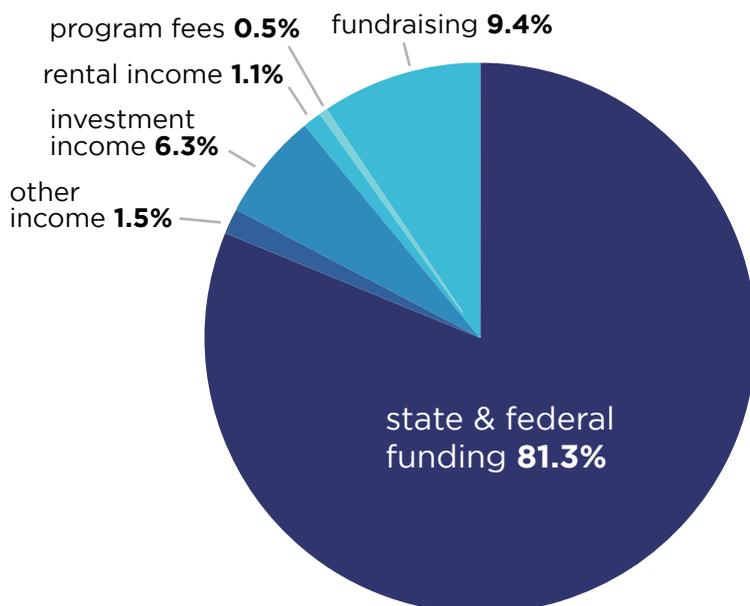
financials.

mercy housing & shelter corporation | FY-2021

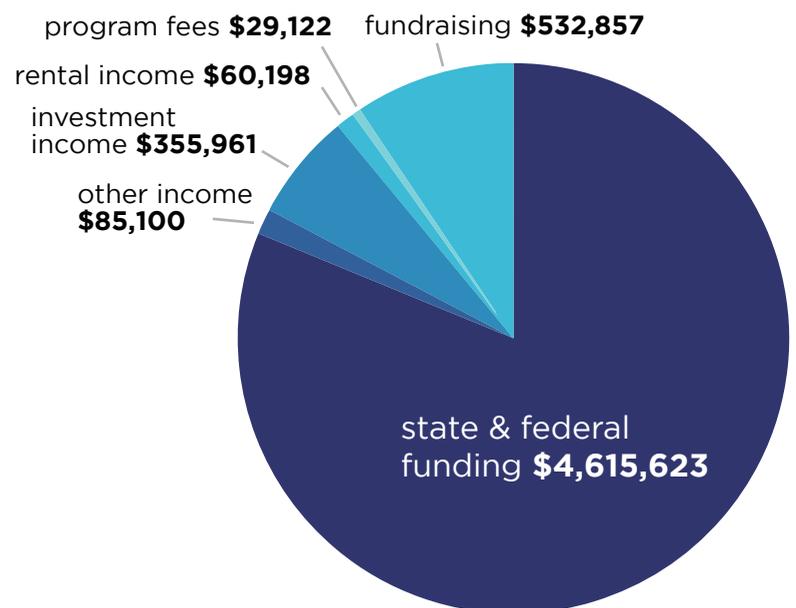
income **\$5,678,861**

state & federal funding	\$ 4,615,623	81.3%
fundraising	\$ 532,857	9.4%
program fees	\$ 29,122	0.5%
rental income	\$ 60,198	1.1%
investment income	\$ 355,961	6.3%
other income	\$ 85,100	1.5%
total	\$ 5,678,861	100%

income by source %



income by source \$

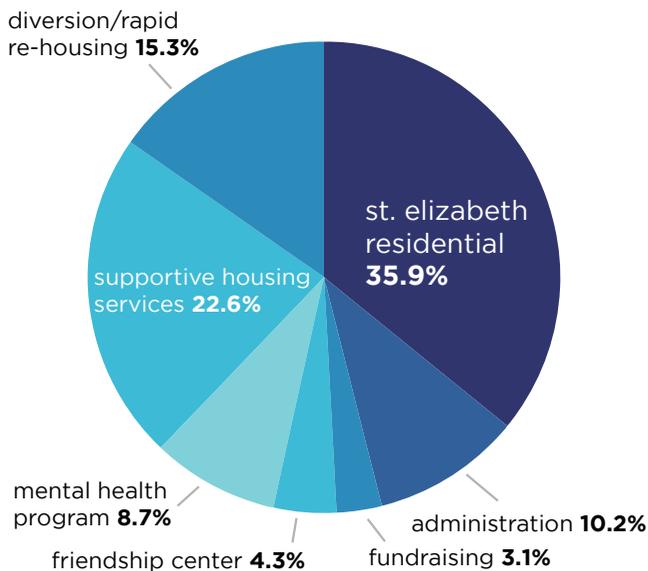


	6/30/21	6/30/20	FY-21 change
assets	\$ 11,417,501	\$ 11,045,669	\$ 371,832
liabilities	\$ 1,473,994	\$ 1,321,638	\$ 192,356
net assets	\$ 9,943,507	\$ 9,724,031	\$ 219,476

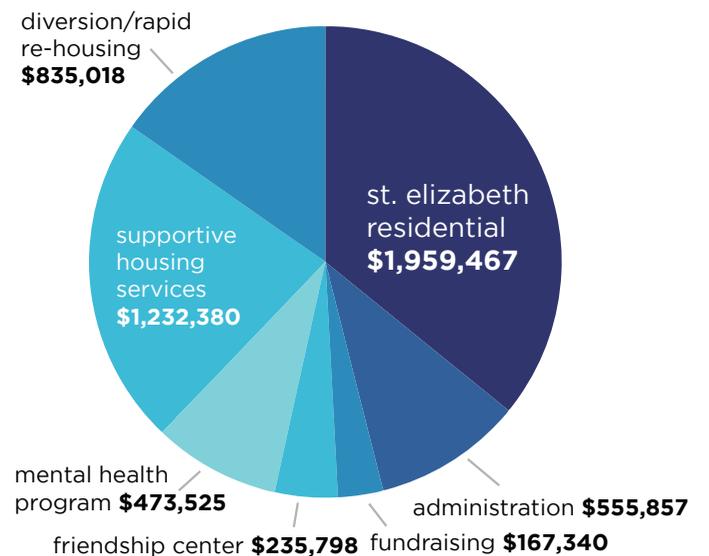
expenses **\$5,459,385**

st. elizabeth residential	\$ 1,959,467	35.9%
diversion/rapid re-housing	\$ 835,018	15.3%
supportive housing services	\$ 1,232,380	22.6%
mental health program	\$ 473,525	8.7%
friendship center	\$ 235,798	4.3%
fundraising	\$ 167,340	3.1%
administration	\$ 555,857	10.2%
total	\$ 5,459,385	100%

expenses by source %



expenses by source \$





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