

Fiscal Year 2024 Annual Report

A Note from our CEO



Kara A. Capone, MA, MPH
Chief Executive Officer
Community Housing Advocates

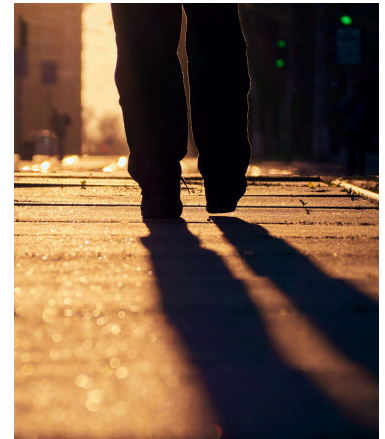
It's no secret that the state of homelessness in Connecticut has worsened over the past five years. As a forward thinking organization, Mercy Housing and Shelter Corporation spent this fiscal year examining how to meet the increasing needs of our community, now and in the future. We've developed key partnerships, expanded service offerings, and advocated for more support of our state's Homeless Response System. These efforts would not be possible without you, our generous donors and corporate partners. The results of your stewardship are highlighted in this report, and as you will see...**you are making a difference!**

Thank you for continuing to deliver hope and transform lives!

A Mile in His Shoes

David, a retired teacher in his seventies, is experiencing homelessness for the first time in his life after a new landlord purchased his apartment building and evicted him from his third floor unit. His daily routine is not one meant for a retiree - walking an hour to the Friendship Center from a 24 hour Denny's for a hot meal, a shower and clean clothes; traveling on foot to the library to face the uphill battle of applying for jobs; then finally trudging back to Denny's to sleep at an uncomfortable booth under glaring lights.

"This is someone's grandparent," mentions William Wicks, Friendship Center supervisor. "It's heartbreaking!" So when David asked for some boots to help with his daily commute, Wicks was proud to provide him with a pair of brand-new boots from home. "His feet are swollen, so even though my feet are bigger than his, they fit him perfectly. He was so appreciative."



Your Support In Action



69,610 meals were served between St. Elizabeth House and the Friendship Center.



154 people were served by our Permanent Supportive Housing program, which helps those with very low incomes and serious and persistent conditions have a place to call home.



119 people were served by our Rapid Rehousing program, which helped them find and maintain housing after experiencing literal homelessness.



171 individuals with complex needs were assisted on their road to recovery and housed through our residential programs.



Mercy Homeless Diversion staff kept **970 participants** in a housing crisis out of a homeless shelter:

- **587 participants in Greater Hartford** were served in partnership with the Greater Hartford Coordinated Access Network.
- **383 participants in Greater Middletown** were served in partnership with the Middletown-Meriden-Wallingford Coordinated Access Network.

Financial Report

	6/30/2024	6/30/2023	FY 2024 Change
Assets	\$13,130,754	\$11,971,105	\$1,159,649
Liabilities	\$1,557,708	\$1,193,317	\$364,391
Net Assets	\$11,573,046	\$10,777,788	\$795,258

Income: **\$9,337,806**

State & Federal Funding	\$7,151,422	76.6%
Bequests	\$797,995	8.5%
Foundation Grants	\$294,000	3.1%
Fundraising - Individual & Gala	\$409,835	4.4%
Program Fees	\$91,584	1.0%
Rental Income	\$123,995	1.3%
Investment Gain, Net	\$468,975	5.0%
Total	\$9,337,806	100%

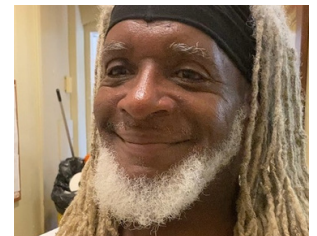
Expenses: **\$8,542,548**

The Haven	\$1,185,132	13.9%
St. Elizabeth Residential	\$1,841,698	21.6%
Diversion & Rapid Rehousing	\$1,539,326	18.0%
Supportive Housing Services	\$1,529,061	17.9%
St. Mary's Residence	\$516,718	6.0%
Friendship Center	\$351,407	4.1%
Fundraising	\$402,113	4.7%
Administration	\$1,177,093	13.8%
Total	\$8,542,548	100%

Thank You for making a difference in the lives of the men, women and children we serve each day in Greater Hartford and Middlesex Counties. It means more to them than you may ever know!

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Mercy Housing and Shelter Corporation promotes independence and dignity by providing housing assistance and supportive services to those experiencing or at risk of homelessness. Mercy creates pathways toward self-sufficiency and advocates for systemic change to end homelessness. Mercy Housing is a proud affiliate of Community Housing Advocates (CHA). As our parent organization, CHA provides essential administrative support while allowing Mercy Housing to maintain its own unique identity and nonprofit status.